



# Incident Management Plan Development

*How Will You Respond to Your Next Incident?*

## Benefits of Working with Optiv

**Become Proactive:** Change your security model from reactive to proactive and address any outstanding deficiencies in your response capability.

**Expert Advice:** Optiv's incident management experts come from a wide variety of backgrounds, ranging from military and law enforcement detectives to malware reverse engineers.

**Established Framework:** Optiv's proven incident management framework takes a holistic approach that will improve your security posture.

**Partnership Depth:** Optiv's wide-ranging technology partnerships enhance our ability to evaluate your environment with the required expertise.

## Challenge

Security incidents thrive on chaos. Many organizations lack a strong Incident Management Plan to guide them through the steps and processes necessary to effectively manage incidents, which results in additional lost time and revenue. Some organizations have no plan, while others may have a plan that is outdated or lacks completeness. Developing and maintaining an effective plan is a foundational security goal within many organizations. Your incident response plan should document who, what, when, and how to respond to an incident.

Your plan should be a high-level policy document that establishes roles and responsibilities for various teams within your organization. Regulators and insurance providers have taken a keen interest in organizations' incident management plans. Their interest includes not only the mere existence of a plan, but how often it is updated and the level of detail contained within it. Working with a partner that has years of experience and knowledge gained from proactively assisting organizations with the development of their incident management plans is critical to success. Including the myriad of stakeholders and their respective responsibilities is essential to meeting these challenges and ensuring that your plan will not only be reliable but actionable.

## Solution

Optiv's team of Enterprise Incident Management experts have the experience and knowledge required to help your organization develop a strong plan. An assigned enterprise incident management consultant will help you understand the incident response process, identify the necessary stakeholders within your organization and outline their responsibilities for your plan. Prior to the engagement, an Optiv consultant will work with you to identify your specific incident response documentation needs, organizational structure and key technological considerations.

### Assess



An EIM consultant will meet with your key stakeholders throughout your organization to identify critical components necessary for building an incident management plan.

### Build



We will provide you with a draft plan for your review to ensure the technologies, processes and people we recommend are actionable.

### Deliver



After your feedback is incorporated into the draft plan, your assigned consultant will finalize and deliver your incident management plan.

1125 17th Street, Suite 1700  
Denver, CO 80202  
800.574.0896  
[www.optiv.com](http://www.optiv.com)

Optiv is a market-leading provider of end-to-end cyber security solutions. We help clients plan, build and run successful cyber security programs that achieve business objectives through our depth and breadth of cyber security offerings, extensive capabilities and proven expertise in cyber security strategy, managed security services, incident response, risk and compliance, security consulting, training and support, integration and architecture services, and security technology. Optiv maintains premium partnerships with more than 350 of the leading security technology manufacturers. For more information, visit [www.optiv.com](http://www.optiv.com) or follow us at [www.twitter.com/optiv](https://twitter.com/optiv), [www.facebook.com/optivinc](https://www.facebook.com/optivinc) and [www.linkedin.com/company/optiv-inc](https://www.linkedin.com/company/optiv-inc). © 2017 Optiv Security Inc. All Rights Reserved.