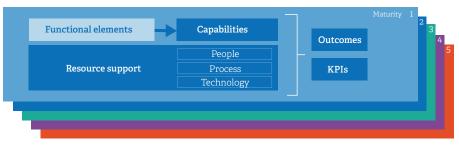


ENTERPRISE INCIDENT MANAGEMENT: STRATEGY DEVELOPMENT WORKSHOP

Workshop Tailoring the Optiv Blueprint to Individual Client Need

Optiv's Enterprise Incident Management workshop allows you to leverage an industry researched strategy to plan and build a successful and repeatable program. In the workshop, we collaboratively develop a company profile, assess your organization's capabilities and available resources to deliver a tailored strategy and roadmap that meets your individual business need.

This workshop addresses the maturity of each functional compnent within an enterprise incident management program structure:



Program core:

Drivers | Requirements | Non-program support

Based on Optiv's research and insight, we can indentify and overcome challenges that act as limiting factors between your people, processes and tools. By focusing on an industry-sourced and vetted operational framework model, our program approach allows for a structured maturity approach that is based on measurable outcomes and drives effciency, repeatability and effectiveness.

The three phases of the EIM workshop are:



Phase 1

Development of requirements with key stakeholders



Phase 2

Development of company profile, including resources and goals



Phase 3

Detailed collaborative strategy and roadmap development

Functional program maturity elements addressed:

- Identification
- Collection
- Investigation
- OrchestrationRemediation
- Strategy
- Governance
- Measurement
- Preparedness
- Reporting

How Do We Do It?



PRE-WORKSHOP:

Optiv's EIM consultants and a research principal conduct a preengagement call to discuss the agenda, key objectives and plans for a successful on-site workshop execution.



ONSITE ACTIVITIES:

Optiv starts by engaging directly with your key IT and business stakeholders to develop a prioritized requirements model. Following the development of requirements, the team builds a business operations profile analyzing resources and the organization's current capabilities. These are then projected into an outcome model through a collaborative effort with the client. To ensure the ability to meet requirements and outcomes, a strategy and roadmap is developed to a measurable set of key performance indicators.

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POST-WORKSHOP DELIVERABLES:

The Optiv team reviews the results of the onsite discovery and postworkshop gap analysis. The EIM workshop deliverables include the following components:

- EIM program strategy and milestone-based roadmap
- EIM workshop findings, observations, current state challenges and future state analysis
- Tactical or strategic roadmap
- Maturity assessment, including current and proposed future state maturity across all aspects of EIM

The Value

Help Build a Business Case for an EIM Program

Evaluate and assess current capabilities and orchestration in order to remediate gaps in the program while optimizing current resources at hand in order to prioritize financial investments.

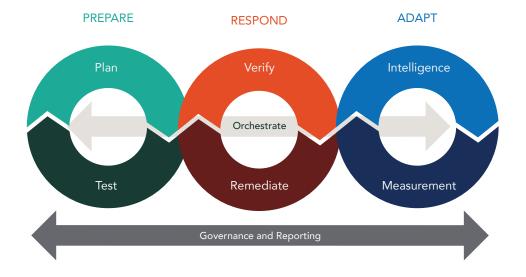
Provide Strategic Guidance Based on Industry Research

Understanding the commonalities and key initiatives industry peers have placed on incident management.

Measurable and Acheivable Outcomes

By measuring each functional element listed, we can collectively improve the entire program maturity through a realistic and premeditated roadmap.

EIM Process Model:



The Optiv Advantage:

Optiv can help businesses in every industry connect information security policies, procedures and practices with business goals. Our security leadership experts, backed by our team of consultants, can provide the experience you need to take your program to the next level.



Expert Minds

Optiv's security professionals are dedicated to helping you achieve results and realize value. Our team of 1,000+ highly skilled client managers and security practitioners work hard to deliver superior results and cuttingedge research to solve your complex, real-world security problems.

Leading Best Practices

Our knowledge of leading best practices helps Optiv formulate security recommendations tailored to meet your specific business objectives.

Client-First Culture

Optiv's passion for security and our commitment to quality results means we focus on the right solutions to meet your specific needs.

Proven Methodologies

Optiv has developed proven methodologies to help ensure superior outcomes for your projects and programs.

