

# Creating Efficient Process and Protecting Citizen Data:

*Maintaining a high level of security and consistent process*



When a large Southern California county combined seven departments under a single, consolidated agency, it needed to integrate data accessed and stored by its 6,000 employees located across more than 30 county-wide offices.



In addition, it had to provide employees with appropriate levels of secure access while protecting the Personally Identifiable Information (PII) of hundreds of thousands of residents and maintaining compliance with state regulations.



**With this service, Optiv:**

Built a secure infrastructure.

Standardized and helped enforced new security policies.

Increased the integration and sharing of data.

Added PII protections and maintained compliance.



**Optiv's security assessment services provided this client with many benefits, including:**



**Policy enforcement:**  
improved process and added technology for enforcing security policies.



**Compliance:**  
achieved compliance with state regulations.



**PII protection:**  
increased security and reduced violations around resident PII.



**Resource allocation:**  
met all objectives without burdening existing staff or adding new headcount.