Leading Global Retailer Selects Optiv to Optimize Resources and Reduce Risk

OVERVIEW
The security team at a global lifestyle brand of apparel and accessories, offered in over 80 countries, was challenged with supporting three global locations, over 100 applications and a mix of employees (5,000) and contingent (9,000) workers. Security leadership faced an increased risk of breach due to the volume of identities managed – specifically the risk associated with contingent worker credentials. In addition, the team was struggling to meet increasing PCI, SOX and GDPR compliance mandates and to promptly provide audit responses.

Tasked with evaluating, selecting and implementing a more comprehensive Identity and Access Management (IAM) solution set, the team needed to address expanding requirements, including reducing password reset costs and improving visibility in to access. The team did not have sufficient expertise and lacked resources to manage an expansive implementation. This resulted in an increased likelihood that user access requests would be unfulfilled and compliance requirements would not be met. Ultimately, the retailer faced a loss in productivity, potential fines and additional security risks.

HOW OPTIV HELPED
Optiv’s IAM Client Solution Advisor helped the security team clearly align business drivers and define requirements for managing organizational complexity, including infrastructure and business constraints. Optiv’s team of IAM experts defined processes, architecture, design and mapped requirements to the ideal technology solution set. Optiv enabled this large retail client to navigate the competitive technology landscape and choose an all-cloud, best of breed solution that provided a comprehensive IAM solution. The security leadership team now has a long-term roadmap that helps reduce risk, easily meet compliance requirements and works within the required financial model.

CASE STUDY
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