IDENTITY AND ACCESS MANAGEMENT SOLUTIONS

Minimizing Risk and Maximizing Efficiency

OVERVIEW

Organizations face numerous challenges when managing user identities and access requirements. To truly secure your enterprise, you need to ensure that only trusted employees, partners and consumers can seamlessly access the right applications using trusted devices. Leading organizations take their IAM programs even further, transforming requirements, projects, and programs into a lifestyle.

At Optiv, we help organizations of all sizes leverage their IAM effort into ways to greatly improve business operations and end user experiences. See what our experience and expertise can do for you.

Personas
- Employees
- Contractors
- Consumers
- Partners
- Remote Workers
- Suppliers
- Distributors
- Visitors
- Students / Patients
- Service / Shared Accounts
- Privileged Accounts

Business Process
- Joiners
- Leavers
- Movers
- Access Request
- Password Management
- Regulatory Compliance

Technology and Functions
- Birthright Provisioning
- Risk-based certification
- Social Media Integration
- Delegated Administration
- Self Service
- Privileged Identity
- SSO
- Multi-factor / Adaptive Authentication
- Web Access Management

Our IAM services include:

Program and Project Management

Discovery and Design

Implementation and Integration

Training and Transition

SERVICES PARTNERS:
SailPoint, RSA, IBM, CyberArk, Okta, Ping, Lieberman Software, Microsoft (FIM)
1. IAM Workshop

**Goal**
Drive organizational consensus, document current state of maturity, build roadmap with investment plan.

**Overview**
Perform a wide-ranging, two-day working session providing an overview of IAM, trends and vendors while assessing current state and providing IAM recommendations and next steps. This activity also assembles key stakeholders and establishes high-level goals and business issues.

**OUTCOMES**
- Document project drivers and stakeholders
- Inventory current processes
- Propose high-level use cases
- Provide near-term IAM roadmap

**TIME FRAME**
- 2-3 days onsite
- 4-5 weeks to finalize and complete

**Deliverables**
- Report documenting key findings, value vs. complexity mapping, and a short term (1-2 year) roadmap for IAM investment (recommendations)

2. IAM Assessment

**Goal**
Provide an assessment of the current environment, document in scope use cases, business processes, and requirements, and assess key IAM needs.

**Overview**
Perform a wide-ranging enterprise assessment and discovery to understand current state intricacies, while progressing towards an IAM deployment, providing IAM requirement, use case definition, and short-term (1-2 year) IAM roadmap.

**Types of Assessments Offered:**
- IAM Role Assessment
- IAM Discovery (Requirements, Processes & Use Cases)

**OUTCOMES**
- Assessment of current state
- High-level IAM requirements
- Near-term IAM Roadmap (1-2 year)
- Mapping of roles and needs specific to the engagement type
- Data governance and compliance insight where appropriate
- Project-based IAM requirements, processes, and use cases

**TIME FRAME**
- Varies

**DELIVERABLES**
- In-depth documentation with project or program phase IAM requirements and use cases
- In-depth documentation of findings specific to the engagement cataloging existing IAM-related processes, use cases, and technologies in addition to business drivers and future IAM requirements
- Detailed roadmap with recommendations for next steps recommendations for next steps
3. Compliance & Identity Management Readiness (CIMR)

To help ensure IAM project success, we analyze key areas that impact deployment with our CIMR service. The areas we are most often asked to address are:

- Data - the analysis of certain data elements and their ability to support IAM requirements
- Under this list: CIMR projects are highly tailored to client needs. Contact us to evaluate your needs.
- Roles - the analysis of entitlement data to determine if it can map effectively to identity data for the purpose of building roles
- Business processes - the analysis of processes and their ability to be supported out of the box by a given product set

Our CIMR service targets a set of analyses and objectives to ensure that you are ready to move forward with your IAM program and your IAM technology-related deployments.

Using a best-in-breed Identity and Access Governance (IAG) tool to conduct data analysis, we leverage our vast IAM experience to reduce the risk of inconsistent data and build a foundational role framework for future IAM deployments.

4. IAM Program & Project Management

Goal

Assist our customers in managing their overall IAM program and projects successfully.

Overview

Provide individual project management or all-encompassing program management services.

OUTCOMES

- Detailed project plans
- Overall program framework
- Weekly status and financial reporting
- Meeting coordination and scheduling
- Issue escalation
- Communication and coordination hub

TIME FRAME

- Varies

Deliverables

- Project and Program related project plans
- Recurring status dashboard (project health)
- Issue and Risk reporting
5. Implementation Services

Our identity and access management implementation services are designed to deliver rapid value and success. Our deep bench of experts, expertise in IAM deployment and proven methodology ensures that we consistently deliver the highest quality design, management, integration and deployment services available in the market today.

OUR IMPLEMENTATION SERVICES INCLUDE

› Detailed design planning
› Installation and configuration
› Connector and workflow development
› User Interface development
› Testing support and issue remediation
› Source Code Management
› Product Upgrades
› Move to Production

We provide IAM implementation services for the following leading technologies:

- CyberArk
- IBM
- Lieberman Software
- Microsoft
- Okta
- Ping Identity
- RSA
- SailPoint